





What is the ePanic Button?

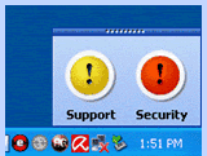
The ePanic Button (ePB) is a duress alarm software program that allows users to summon support and notify others of emergency situations. It always runs discreetly on the workstation. The buttons, messages and recipients are entirely configurable and easily updated through a password protected website.

What does it do?

3 Ways to Send

Foot


Keyboard


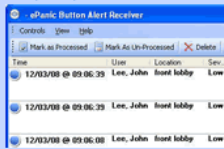
Mouse Click



A single tap of your mouse, key or foot will send any combination of pre-determined messages to a range of receivers.

Different buttons can be created for type or level of emergency.

Different messages can be created depending on the receiver's role and includes the sender's information (name, dept, phone, location).

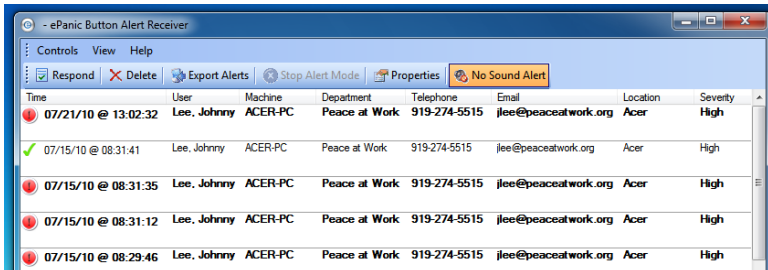
3 Ways to Receive

Pop-Up Window Alert


Text Message


Email


The Pop Up Window Alert



Time	User	Machine	Department	Telephone	Email	Location	Severity
07/21/10 @ 13:02:32	Lee, Johnny	ACER-PC	Peace at Work	919-274-5515	jlee@peaceatwork.org	Acer	High
07/15/10 @ 08:31:41	Lee, Johnny	ACER-PC	Peace at Work	919-274-5515	jlee@peaceatwork.org	Acer	High
07/15/10 @ 08:31:35	Lee, Johnny	ACER-PC	Peace at Work	919-274-5515	jlee@peaceatwork.org	Acer	High
07/15/10 @ 08:31:12	Lee, Johnny	ACER-PC	Peace at Work	919-274-5515	jlee@peaceatwork.org	Acer	High
07/15/10 @ 08:29:46	Lee, Johnny	ACER-PC	Peace at Work	919-274-5515	jlee@peaceatwork.org	Acer	High

This window **will pop up over any open programs**, flashes and has an (optional) audible alarm whenever an instant message Alert arrives. Emails and Text Messages can be sent to anyone and do not require the program to receive the messages.

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Button Configuration

The buttons, messages and receiver list are configurable and easily edited from a password protected website. All users can have the same settings or each workstation have a unique set up. In addition, different group settings can be created for separate departments or roles.

Respond Feature for Instant Alerts

Receivers confirm receipt of message by clicking a button in the menu bar in the instant alert receiver window to stop the flashing and audible alarm. On the sender's PC, the icon (little red button) will have the white "e" discreetly turn green. That way, they know someone got the message and help is on the way.

Self-Testing Feature

For the Instant Pop up Alerts, there is a manual Test Button and you can also set the program to test the program at any interval in terms of minutes. If an Alert won't go through to someone, an error message pops up indicating who.

Track Incidents

Receivers can add follow up notes on their Instant Pop up Alerts detailing the incident and export these records into a text file.

Optional Button Hardware

Don't want to be seen clicking a key or mouse? An additional, optional feature is a small, USB enabled switch so that a tap of your foot will activate the program and send the messages.

Dimensions:

Approx. 3"(W) x 1.5"(H) with a 6' cord that plugs into an available USB port. \$50/each which includes shipping and handling.

Large User Base Roll out

Installations can be easily done through .exe file download, sharing a download link or through our group policy roll out instructions.

End-users simply enter their contact information (name, phone, department, location, etc) and then automatically download their assigned buttons.

Training Support

Along with technical usage for end-users and program administrators, security training webinars also regularly provided. Topics include Front Desk Security, Workplace Violence, De-escalating Hostile Clients and more.

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How Does It Work?

A small workstation client sends the alerts peer-to-peer via the TCP/IP ports through a Winsock connection. Receivers are identified by their IP address (adjusts for dynamic IP's). The emails and text messages are sent through your SMTP outgoing server.

Through a password protected site, administrators can manage the users, groups, button configuration and messages but the server does not relay the messages. Even if connection to our server is down, the messages will still be sent. Changes to a user's buttons are made on the server and update the workstations at reboot, by refreshing client manually or at whatever interval you determine.

System Requirements

Microsoft Windows Operating System (XP, Vista or 7)

Internet Connection

Client Program (installed on end-user workstations) is about 12 MB file

Memory usage at idle:

 alert client ("sending" program) – 6,050 K

 alert receiver (receiving" program) – 2,660 K

Detailed Tech Sheet and meeting with IT team available.

Pricing

Number of Users	Yearly fee	3 Year Commitment	Cost per user/month 3 year commitment
10	\$399	\$1,100	\$3.06
25	\$699	\$1,900	\$2.11
50	\$999	\$2,700	\$1.50
100	\$1,299	\$3,500	\$0.97
250	\$2,499	\$6,800	\$0.76
500	\$3,999	\$11,000	\$0.61
>500	Please Inquire		

Users defined as workstations that send or receive the alerts.

Foot Pedals - \$50 plus shipping; discount for larger orders.

\$75/hour for intensive, developer assistance tech support.

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